

# CASE STUDY - ICAREHEALTH

**PROJECT:** iCarehealth, Weavers Mill, Suffolk  
**DURATION:** 7 weeks  
**SIZE:** 4,850 Square feet  
**OCCUPANCY:** Office



iCareHealth occupied very traditionally designed open plan offices within a Grade 2 Listed property and were unsure whether the constraints of the building were going to allow them to function as required. The brief was very radical, requesting 100% hot desking within a task based environment. The new workspace has been zoned to support the various tasks performed by staff with quiet and noisy spaces on opposite sides of the building. Members of staff have 'smart' lockers in the breakout area where they can collect post, store personal items and charge/store lap tops. Both formal and informal meeting spaces have been incorporated to support the design and mobile technology was essential to the success of the scheme.

*"The Workspace Consultants understood our desire to fundamentally change the way we work as an organisation – flattening the traditional hierarchy approach, creating different spaces for working in collaboration across functions and providing a sense of light and space. Their design created a contemporary, flexible office design that captured some of the character of the heritage listed building within which we work. And their project team delivered a great experience – communicating clearly at every step in the project, and delivering a relatively painless outcome on time, and on budget.*

**Simon Martin, CEO**



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The final design required a significant strip out of the existing interior and full refurbishment of offices, toilets, breakout area and meeting rooms. As the stripout began we identified historical features to be incorporated into the design.

We created a fully quantified specification and budget for the construction works and the same for IT infrastructure and furniture. New lighting was identified as a key part of the design as some spaces had restricted head height

Once the final design and budget had been agreed, we managed a full tender process for all elements of the work. This was followed by tender evaluations and negotiation to appointment of chosen contractors and suppliers.

Construction contracts and furniture orders were placed and cash flow forecasts produced against the programme. The project was fully managed through to completion including final snagging prior to handover.



*"As a Design and Build Company, we are always very keen to ensure that working with external designers and project managers is a positive experience. We worked tirelessly to make sure the design and the budget were upheld in accordance with the specification. As the building was listed, there was a real potential for nasty surprises once the strip-out had been completed. TWC quickly identified any issues and resolved them to the clients requirements with an keen eye on the budget. This quick response time removed any obstacles to the tight time lines of the project."*

**Nick Hull, Advanced Interiors**

**THE WORKSPACE CONSULTANTS LLP**